



National Finance Center Customer Notification

Date of Notification: June 17, 2010

Subject: Pending Documents in EPIC

Database/Customer(s) Affected: All

Dear Customer:

The EPIC load job did not complete last night. This has caused all documents processed in Pine Pass 03 to display in EPIC with a “Pending” status. We have identified the problem and the issue will be resolved today. As a result, EPIC will be unavailable today starting at 4:00 p.m. EST for two hours.

There is no action required on the part of the agencies.

If you have any questions regarding this communication, please contact the Client Management Branch (CMB) at customer.support@usda.gov

JKC/M3-10-021/039

“Tip of the Week”

Grandfathered Compensatory Leave expired effective Pay Period 10, 2010. Complete details can be found in the NFC Bulletin, Title I, 10-10, dated April 21, 2010, on the NFC Homepage under the publications tab.